

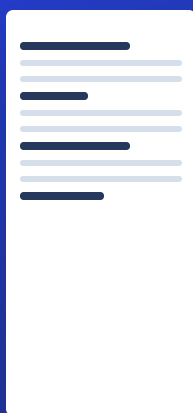
A CLEAR GUIDE FOR YOUR COUNTER

Set up once. Sell with confidence.

A practical, screen-by-screen guide to signing in, setting up receipt and barcode printers, choosing paper that fits, and printing from the moment you make a sale.

Your printer should feel simple.

Choose the printer connected to this computer. Match the paper already loaded. Print one sample. When it looks right, save it. StoreBounty remembers your choice.



RECEIPTS + BARCODE LABELS

**INSIDE THIS GUIDE****02** Install and open your store**04–05** Set up and test a receipt printer**08–09** Set up barcode labels and print**03** Start a sale at the counter**06–07** Customize and print receipts**10** Quick fixes before you try again

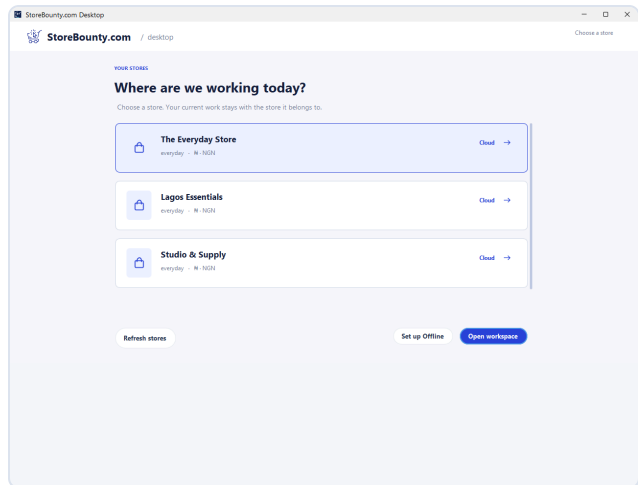
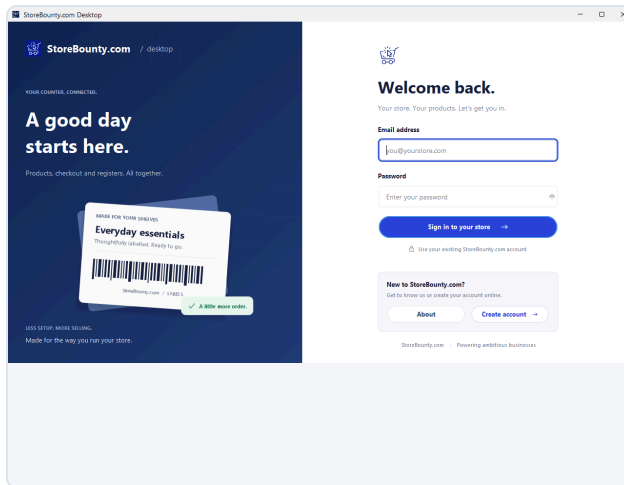
START HERE

Install, sign in, open your store.

The download contains the Windows installer and the private Java runtime it needs. You do not need to install Java separately.

Before you begin Windows 10 or 11 (64-bit) · internet access for sign-in · your StoreBounty account.

- 1 Unzip the download.** Keep the whole “StoreBounty Desktop” folder together; the guide and installer are inside.
- 2 Run the installer.** Open the .exe and review/accept the license to continue. Choose the install location if prompted.
- 3 Sign in.** Use your existing StoreBounty account. The example screen below uses training data.
- 4 Choose your store.** Select the store you are working in and open it.



Current app screens captured from the packaged desktop JAR with a synthetic training account. Your store name and account will appear here.

Keep the download folder intact. Run StoreBounty from the installed shortcut after setup; do not run it from inside the ZIP preview.

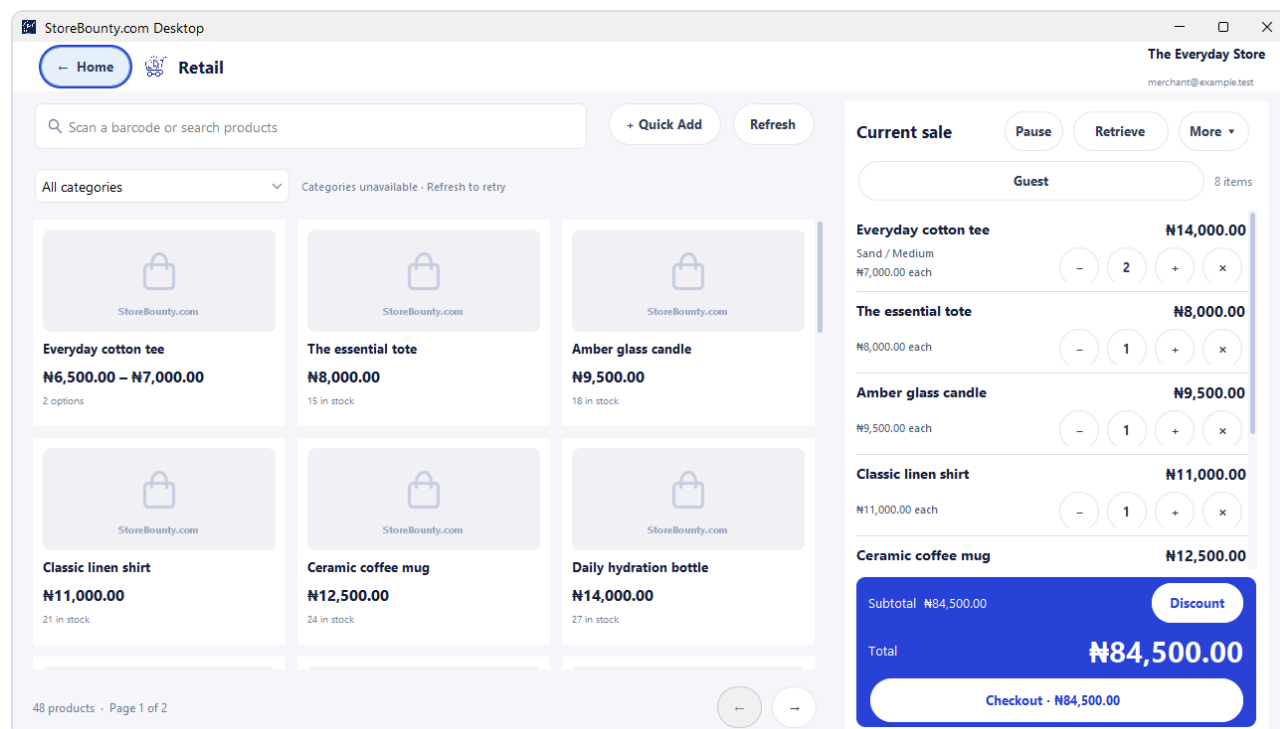
EVERYDAY SELLING

Start a sale in a few taps.

The Retail screen keeps product browsing and the current cart together. A scanner can enter a product barcode in the search field; staff can also tap or click product cards.

Simple path Retail → add products to the cart → Checkout → take payment → complete the sale.

- 1 Open **Retail** from your store home screen.
- 2 Scan an item or select its product card. Add each item to the current sale.
- 3 Check items and total in the cart. Apply a discount only when needed.
- 4 Choose **Checkout**, take the payment, then complete the sale.



Retail screen from the current packaged JAR. The pictured product and account data are synthetic; live product names, stock, prices and currency come from your store.

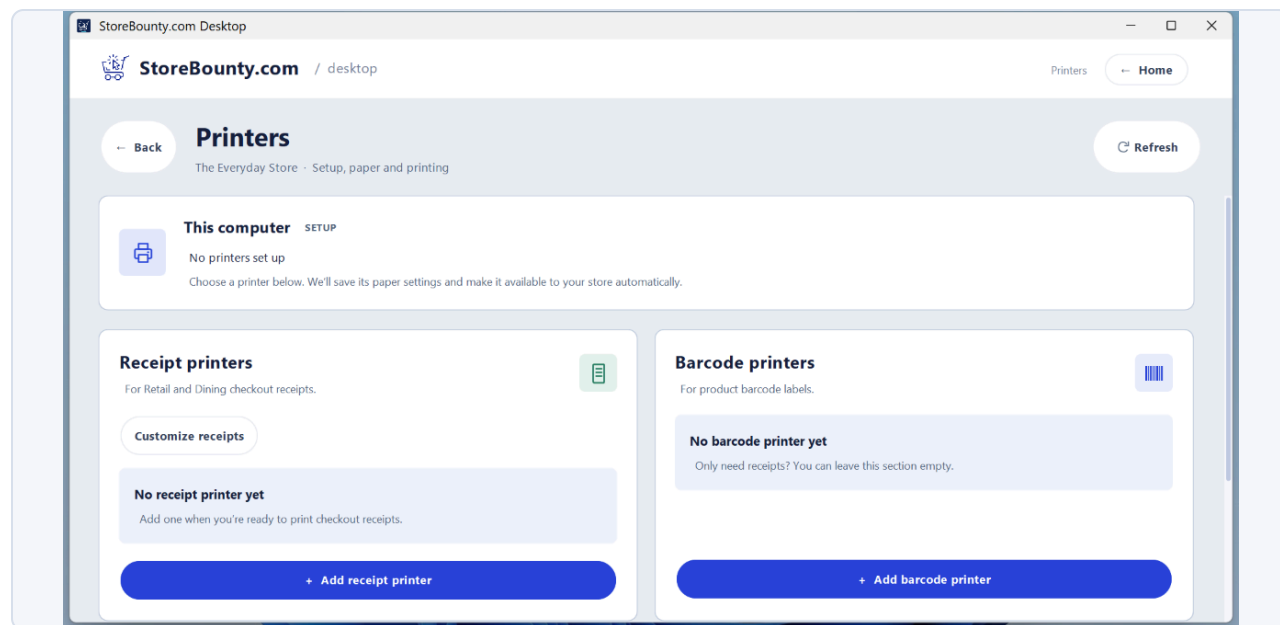
Touchscreen tip. Tap a product card to add it. Use the cart panel on the right to review the current sale before checkout.

RECEIPT PRINTING · SETUP 1 OF 2

Add a receipt printer.

Receipt and barcode printers are separate choices. Setting up a receipt printer here makes it available for Retail/Dining receipts on this computer.

- 1 From your store, open **Printers**.
- 2 In **Receipt printers**, select **Add receipt printer**.
- 3 Choose the printer queue that matches the receipt printer connected to this computer.
- 4 If it is not listed, check power, cable/network, then use the guided model/driver check and refresh.



The printer hub keeps checkout receipts and product barcode labels in their own sections. Screenshot shows an empty training store before setup.

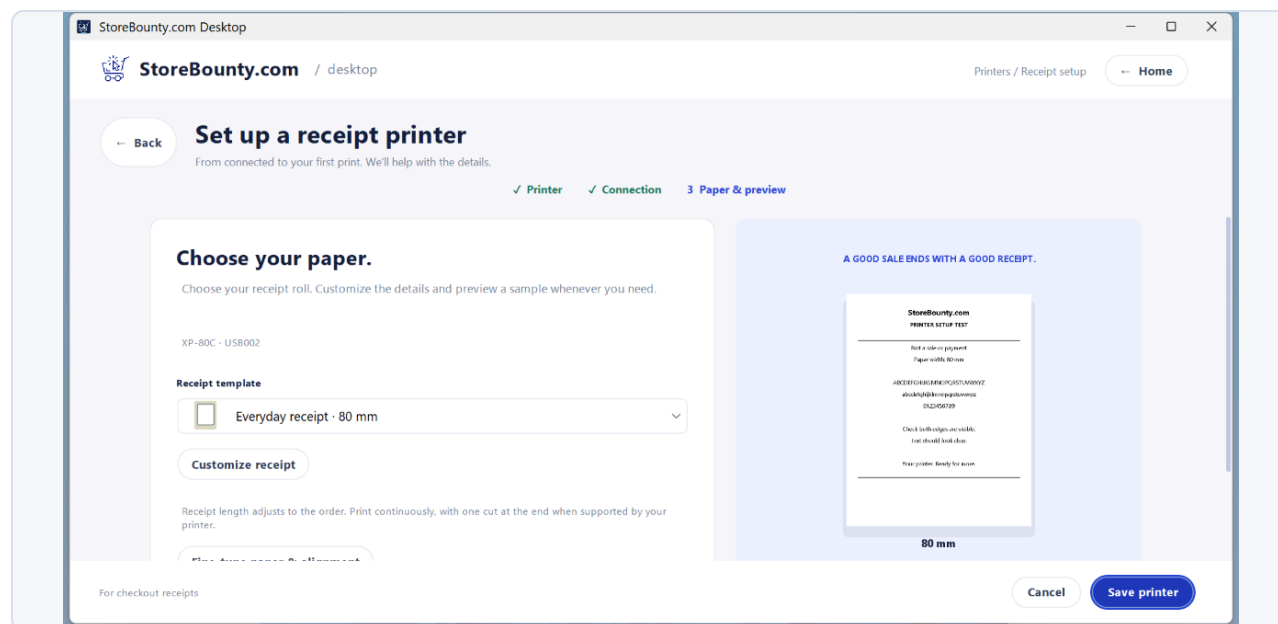
Driver setup is conditional. If Windows already has the correct printer queue, select it and continue. Install or download a driver only when the guided setup says it is needed; use the manufacturer and exact model.

RECEIPT PRINTING · SETUP 2 OF 2

Match the roll. Test before saving.

The paper preview follows the receipt roll width. Receipt length grows with the order and cuts at the end when the printer supports it.

- 1 Choose **Compact receipt · 58 mm** or **Everyday receipt · 80 mm** to match the roll actually loaded.
- 2 Review the sample on the right. For optional branding or content changes, choose **Customize receipt**.
- 3 Choose **Test receipt**. Inspect text, left/right margins and the final cut on the paper.
- 4 If the sample fits, choose **Save printer**. The queue and paper width are remembered for this purpose.



A synthetic 80 mm sample is shown in the app preview. Use the width printed on your roll/box or measure the paper; printer model alone does not tell the loaded roll size.

Save and test do different jobs. A test sends one sample only. Saving stores your chosen printer and template; paper does not print automatically when you select a template.

MAKE RECEIPTS YOURS

Preview the changes as you make them.

Open **Customize receipts** from the Printers screen (or Receipt Settings from your store). Change what customers see without reconfiguring the printer.

- 1 Choose a section: **Branding & header**, **Contact details**, **Items & totals**, **Policies**, or **Footer & QR**.
- 2 Under **Supermarket receipt fonts**, start with **Receipt mono** — **Recommended**. Choose another fixed-width or clean font if it reads better on your paper.
- 3 In **Items & totals**, set a comfortable margin and put the currency symbol before the amount. The preview uses your store/order currency.
- 4 Use **Test receipt** to check the draft on paper, then choose **Save receipt settings**.

StoreBounty.com Desktop

StoreBounty.com / desktop

Receipt settings — Home

— Back **Receipt settings** Reload

A little more of your brand, in every sale.

Supermarket receipt fonts

Receipt mono — Recommended

Items & totals

Items & totals

Choose your receipt font, margins and currency position. These are saved for this store; A4 keeps its document layout.

Receipt margins (mm)

5

Currency symbol position

Before amount · ₦1,000.00

☒ Show product codes

Unsaved receipt changes

Test receipt 80 mm

Continuous receipt - 80 mm

The Everyday Store · Lagos
12 Admiralty Way, Lekki Phase 1, Lagos
+23487651234567
Get Today's Specials
<https://www.everydaystore.com>

RECEIPT
N · 1234

Order #SAMPLE SAMPLE-001
10.000.0000, 10.000.0000
5.000.0000, 5.000.0000

Everyday essentials
2 x ₦1,000.00
₦2,000.00

Signature collection
1 x ₦1,000.00
₦1,000.00

Sample sale - select Test receipt to print

Save receipt settings

Current receipt editor with a live sale preview, a 5 mm example margin, and the currency symbol before the amount. Your existing saved values may differ.

Testing does not save the draft. Review the printed sample first; save when you are happy with the layout. Receipt font and margin preferences are store settings.

CHECKOUT AND REPRINTS

Print from the sale—or reprint it later.

Once a receipt printer is saved, the sale receipt uses that printer and your saved paper width and receipt settings. Cashiers do not need to open Printer Setup for each checkout.

- 1 Complete checkout and take payment. Confirm the sale before printing.
- 2 On the sale result, choose **Print receipt**. Wait for its status before trying again.
- 3 To reprint, go to Retail → **More** → **Recent sales**, select the sale, then choose **Print receipt**.
- 4 A reprint uses the saved sale details. It does not create another sale or charge the customer again.

StoreBounty.com Desktop

Checkout

The Everyday Store

Customer

Guest

Change

Guest sales require full payment

Order summary · 8 items

2 × Everyday cotton tee	N14,000.00
Sand / Medium	
1 × The essential tote	N8,000.00
N8,000.00 each	
1 × Amber glass candle	N9,500.00
N9,500.00 each	
1 × Classic linen shirt	N11,000.00
N11,000.00 each	
1 × Ceramic coffee mug	N12,500.00
N12,500.00 each	
Subtotal	N84,500.00
Discount	N-8,450.00
Total	N76,050.00

Payment

Split payment

Remaining

N76,050.00

Cash Card Transfer More...

Paid · N0.00 Total · N76,050.00

Choose how the customer is paying.

☐ I confirm these payments were received

Complete sale

Checkout screen captured from the current packaged JAR with synthetic NGN sales data. The Print receipt action appears after the sale is confirmed.

Saved for you Receipt queue · roll width · store receipt settings. If setup is missing, return to Printers, configure it, and then continue.

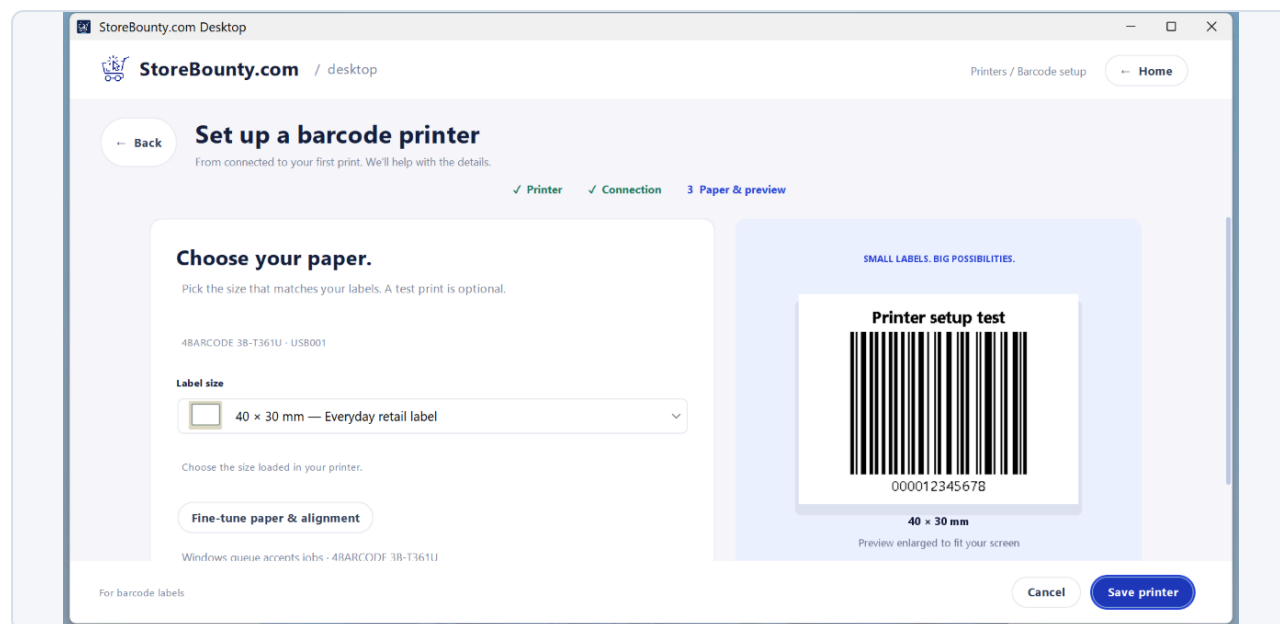
Keep the sale open if a printer needs attention. Resolve the connection or paper choice, then print from the confirmed sale result or recent-sales drawer.

BARCODE PRINTING · SETUP

Choose the label stock that is loaded.

A barcode label is a separate printer purpose. Its saved paper choice is a starting point for future label jobs, and you can change it whenever the stock changes.

- 1 Open **Printers** → **Add barcode printer**.
- 2 Select the installed barcode-printer queue. If missing, follow the guided model/driver check, then refresh.
- 3 Choose the pictured preset matching the loaded label width × height. Examples include 35 × 25, 60 × 25, and 60 × 40 mm.
- 4 Review the preview; use **Test one label** and scan/check it. Save the printer when the output fits.



The preview shows the selected label shape and a sample barcode. This training screen uses 40 × 30 mm; select the dimensions of your loaded stock instead.

Preset means paper size and print behavior. It is not a lock. You can choose another size from the product label screen when stock changes; test one before printing a batch.

BARCODE PRINTING · PRODUCT LABELS

Choose the details. Print one, then the run.

Start from Products. The saved barcode printer and label size are preselected, while the cashier or stock team can still change the template for the stock on hand.

- 1 Open **Products**, find the item, and choose **Print barcode**.
- 2 Choose the correct variant if the product has options. Check the barcode/identifier below the preview.
- 3 Choose the loaded label size and the fields to show: product name, price, barcode, SKU and store name.
- 4 Set the number of labels. Use **Test one label**; if it is readable and fits, choose **Print labels**.

StoreBounty barcode presets

Print barcode
A few details. A label that feels like yours.

Products

Cotton shirt
Synthetic local store

Variant
Small

Number of labels
1

Label size
60 × 40 mm — Product label with more d...

Choose the size loaded in your printer.

Make it yours
Choose what appears on each label.

☒ Product name ☒ Price
☒ Barcode number ☐ SKU
☐ Store name

1 label · 60 × 40 mm
Windows queue accepts jobs · Xprinter XP-350B · Test queue

60 × 40 mm · Preview fits your window

Xprinter XP-350B · Test queue

Paper & alignment

Set up a printer

60 mm

Cotton shirt
Small
N3,500.00
C00C0017

ONE LABEL · 60 × 40 mm

Your label is taking shape
Start with one test label to check alignment and scan the barcode.

Test one label Print labels

Current label screen from the packaged JAR, showing a 60 × 40 mm preview, NGN pricing, field checkboxes, printer selection and quantity. The loaded roll may need a different size.

For several products, change the product and confirm its preview/variant before each print run. Keep the label roll and selected dimensions the same for the batch.

WHEN OUTPUT DOES NOT LOOK RIGHT

One calm check before another test.

A test confirms what the selected printer and paper produced. Make one change at a time so you can see which setting helped.

✓ Nothing printed?

Check printer power, cable/Wi-Fi, Windows queue and status. Refresh the printer list.

✓ Wrong paper/feed?

Match the selected receipt width or label dimensions to the stock physically loaded.

✓ Text too close to an edge?

Use the paper preview. For a consistent shift, open Fine-tune paper & alignment and adjust in small steps.

✓ Barcode crosses labels?

Stop the batch. Check width × height and label direction; print one test before continuing.

✓ Currency on the wrong side?

Receipt Settings → Items & totals → Currency symbol position. Choose "Before amount" and review the sample.

✓ Long receipt cut too early?

Use continuous receipt printing; the job flows to its full length and cuts at the end when supported.

Before you leave setup

✓ Correct printer purpose and queue**✓ Paper matches the loaded roll****✓ One test is clear, aligned and readable****✓ Save only after the layout looks right****Still stuck?**

Note the printer name, loaded paper size, selected preset and exact message. Share those with your StoreBounty administrator/support contact so they can help without guessing.

Screenshots in this guide were freshly captured from the Windows desktop JAR using synthetic store data and an in-memory printer. They illustrate the current interface; printer names, currency, products and paper stock vary by business.